## Bringing you the latest update!



# What is CDC Bringing you the latest update! Bringing you the latest update!

### all about?

A Monthly Insight into the Happenings of CDC

Say Hi to our CDC eBytes e-zine; the brand spanking new electronic newsletter for all of us! It is the place for us to get all the latest 'BYTES' around our workplace, formal or informal in nature.

In here you will find updates on the internal & external happenings; what are our colleagues from different divisions are doing and how it will affect us all. On top of that, eBytes also offers general tips and light-hearted features to give our racing minds some time-out.

First up on the front page is the Editor's Note who greeted us all for reading the inaugural issue. Then, of course is this article you're reading, explaining what eBytes is all about. This will be a regular feature in the publication.

We at the CDC eBytes team will strive hard to get the latest happenings around our workplace on a frequent basis. However, without your assistance, that effort will be a wee bit of a burden to undertake.

CDC eBytes is our baby, so, we really need to get your feedback from all of you regularly to constantly improve eBytes presentation and content.

Don't worry, if you have anything to share among our colleagues in the e-zine, just email us the material or buzz us so that we can go to you to wring your thoughts out of your head; no seriously, just tell us and we'll get it from you.

In the initial stage, we are targeting to publish eBytes on a bi-monthly basis so as to gauge your response and the load that we're supposed to handle. When all smoothens out, we hope to have our publication on a more frequent basis.

Obviously, we are elated that we managed to get CDC eBytes out to you, we are proud of it and really hope that all of you feel the same way. Let us make this e-zine a place where we could really bond us all for now and times to come.

Do send us any materials to: cdc.news@commercedc.com.my



#### **BRC Snapshot**

81% of Suppliers using the Direct Purchase module found that the ePerolehan system enhances transparency of Government Procument.

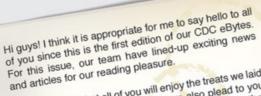


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### **EDITOR'S NOTE**

Let's welcome our inaugural internal magazine, CDC eBytes.





We really hope that all of you will enjoy the treats we laid out for you in this issue, however, we also plead to you to bear with us, as in all first efforts, we are aware that to bear with us, as in all first efforts, we are aware that shortcomings and weaknesses are abound in our e-zine.

As such, we appreciate any comments or feedback to improve the overall presentation of our electronic publication in the times to come.

In this first issue we have updates on activities; formal and informal; by the divisions within the CDC. With this, we hope all of us will be kept up-to-date to the happenings around our workplace.

All in all it has been a very busy couple of weeks for the CDC eBytes team to come out with a presentable issue. We hope our efforts have been worthwhile in making all of us more informed of our working environment. I would like to say much thanks to Syarina, Najman & Najeeb for busting their "a\*\*" off to complete this issue. Thank you guys.

HAPPY READING! Lilian Ang.

#### IN THIS ISSUE

Activities:

SCA: CDC Achieved Valuable Milestones in February.

CSM & technology Updates

NextGen ePerolehan



eP Centre



Facility & Building Services



CDC Staff Updates



Info/Tips



Lifestyle



Fun & Games



## CDC Achieved Valuable Milestones in February



#### SCA UPDATE

The middle of February has been a very busy time for CDC as our company was involved in two historic events. Both are equally important but brought different kinds of implications to us.

On the 14th of February, our Executive Chairman, Tuan Syed Azmin Syed Nor signed the Corporate Integrity Pledge (CIP) with Transparency International – Malaysia, President, Datuk Paul Low. Executed during the National Procurement Forum for the Public and Private Sector 2012 in Kuala Lumpur, it was witnessed by the movers and shakers of the corporate governance and integrity fields.

The Executive Chairman who was clearly elated after the event said, "We are glad to have taken the pledge as we feel strongly that integrity should be part of the nation's corporate culture. The move, we believe, could spur other business people to do the same, particularly those who do business with the Government."

He also welcomes the 'close scrutiny' by independent bodies as part of taking the pledge. He even looks forward for CDC to work even closer with TI-M and Malaysian Institute for Corporate Governance (MICG) in the near future.

Another historic milestone for CDC, the move is the evidence that our company really strives in bettering integrity internally and externally.

Appreciative of our Executive Chairman's decision to take the CIP, all of us hereby, pledge our strongest support to our chairman's efforts in promoting such a noble cause. Signing such a pledge will not only foster better business dealings but also improve the company's image.

As a milestone for us all, we should follow the lead taken by our Executive Chairman, and work towards making CDC and the ePerolehan system better in our future steps and beyond.

The National Procurement Forum for the Public and Private Sector 2012 was organised by MICG and opened to high level management in the government and commercial offices.

Within the same week of the CIP signing event, another momentous occasion for CDC in general and ePerolehan system in particular occurred at Gopeng, Perak.

This time CDC supported the ePerolehan Unit and Ministry of Finance at the Rural Transformation Centre (RTC) Gopeng launch carnival with collaterals, decorative materials and supporting staff for the kiosk operated by the MOF.



Our Executive Chairman signing the Corporate Integrity Pledge Document.



Exchanging of signed documents.

The Minister of Finance II, Dato' Seri Ahmad Husni Mohamad Hanadzlah dropped by the MOF kiosk and was greeted by eProcurement Unit Project Director, Dato' Haji Abd. Shukor Ibrahim, and our Executive Chairman, Syed Azmin Syed Nor.

After signing the ePerolehan Unit guestbook, Ahmad Husni interacted cordially with Abd. Shukor, Syed Azmin and the rest of the crew manning the kiosk that consisted staff from the MOF, eP Unit and CDC. Also present was Deputy Secretary General of Treasury (Policy), Dato' Dr. Mohd Irwan Serigar Abdullah.

A national event, the four-day RTC Gopeng official launch carnival that began on 16 February gave good mileage and exposure to the ePerolehan system as the traffic and interest among the visitors were high. Assembling agro-based businesses and traders in a large scale, the event was the appropriate avenue to further promote the ePerolehan system among the public.

Carnivals such as the RTC Gopeng launch, was also a good training ground for CDC employees to polish their people and servicing skills while facing the public on the field.

On another note, earlier in the year, CDC had a table-tennis match with ePerolehan Unit held at Cyberjaya vying for the ePerolehan Unit Director Challenge Cup. Unfortunately, it was a dismal outing for our team as we lost 7 – 0 in the competition on 19 January.

There are more events and programmes that involve CDC this year and we will put up the news and updates on the matter as it arises.

## CDC Achieved Valuable Milestones in February



SCA GALLERY



монтн	TENTATIVE DATE	EVENT
APRIL	11.04.2012	Transparency International Public Forum & Exhibition-Introduction of the Integrity Pack
	13.04.2012	eP-CDC Pool Friendly Tournament
	17.04.2012	Seminar Serenti Usahawan Burniputera-Armada Hotel PJ (GABEM)
	17.04.2012	ePC Ipoh-SSM Roadshow: Program Kaunter bergerak Pendaftaran Perniagaan
	18.04.2012	ePC Kuantan-SSM Roadshow: Program Kaunter bergerak Pendaftaran Perniagaan
	19.04.2012	Seminar Taklimat Pembekal- Negeri Sembilan
	21.04.2012	CSR with Tradewinds Corporation Berhad
	25.04.2012	MICG: National Personal Assistance & Secretary Conference
	26.04.2012 - 27.04.2012	Regional Transparency International Conference
	27.04.2012	eP-CDC Football Friendly Tournament
	1.05.2012	Futsal Piala Pengarah ePerolehan
	3.05.2012 - 6.05.2012	Rural Transformation Centre Exhibition-Kelantan
MAY	3.05.2012	Seminar Taklimat Pembekal-Kelantan
	9.05.2012 - 10.05.2012	MICG: National IT Governance & Data Protection and Cyber Security
	14.05.2012	Seminar Serenti Usahawan Bumiputera-Kuala Lumpur (GABEM)
	15.05.2012	CSR with Tradewinds Corporation Berhad



## CDC flies over the South China Sea to garner more eP enabled suppliers

CDC conducted a free suppliers' seminar at two locations in Sarawak recently. The seminars are open to suppliers who are interested in doing business with the Government.

With the objective of registering more eP-enabled suppliers from Miri and Sibu, more than 100 participants attended the seminar at each venue. The seminar was targeted mainly at not enabled, newly registered and Direct Purchase Offline suppliers and the event highlighted the benefits of becoming an eP-enabled supplier in particular and the use of the eP system as a whole.

The first seminar was held on 6 March at Mega Hotel Miri; here eP Project Director, Dato' Abd. Shukor Ibrahim oversaw the proceedings while CDC was represented by Pn. Norhisah Md. Nor.

The second seminar was held on 8 March at the Paramount Hotel, Sibu where the Deputy ePerocurement Project Deputy Director, Pn. Nor'aini Abdul Razak oversaw the proceedings and again was accompanied by Pn. Norhisah Md. Nor.

The seminars are on-going efforts taken by Client Services Management (CSM), CDC to increase eP users. Apart from that, for the staffs involved, the events are invaluable opportunities for them to meet suppliers from the other side of the country and understand their unique requirements with regards to electronic procurement.

#### JB Supplier Seminar





After Miri and Sibu in Sarawak earlier in the month, now it's time for the state down south; Johor; to host a free suppliers' seminar, the one day event is targeted at not enabled suppliers, newly registered suppliers and Direct Purchase Offline suppliers.

The event was held at New York hotel, Johor Bahru on 22 March, some 150 participants attended the seminar. The event's main objective is to register more eP-enabled suppliers from the state.

At the seminar, facilitators from CDC were at hand to guide the participants on ePerolehan system usage, while highlighting the benefits of becoming an eP-enabled supplier in particular, and the use of the application as a whole. The eP Project Director, Dato' Abd. Shukor Ibrahim oversaw the proceedings and was accompanied by CDC SVP, Pn. Norhisah Md. Nor.

The seminar is an on-going effort taken by Client Services Management (CSM), CDC to increase ePerolehan users. In the meantime, for the staffs involved, the event is an invaluable opportunity for them to meet suppliers from other places other than around the Klang Valley and understand their unique requirements with regards to electronic procurement.



#### Supplier Briefing: Kampung Kuala Mai



Kampung Kuala Mai on the outskirts of Temerloh was the location picked by ePerolehan Unit for the Supplier Registration briefing on 6 March 2012. Held at Medan Info Desa (MID) or Village Information Square of the village, it was well received by the locals and some come as far as Temerloh town to attend the event.

CDC supported the effort in disseminating knowledge of the ePerolehan system to the suppliers by providing two speakers from CSM; Mohd Hafizad Hashim talked on the requirements of doing business with the Government via the system while Mohamad Rizal Misbah focus on how to benefit the e-Catalogue to the audience.

It was a refreshing experience for the two as the briefing presented an opportunity to gather feedback on the unique needs of the suppliers from a more rural setting. According to Mohd Hafizad, the trip showed him that there are many kampong folks who are capable of doing business with the Government.

"These people in Kampung Kuala Mai have the potential of becoming good suppliers to departments and agencies to the Government albeit in the local context. I'm sure the talk I gave will benefit the local people here," Mohd Hafizad said after his talk. On the other hand, Mohamad Rizal was pleasantly surprised that he received many enquiries from the audience on the e-Catalogue use. He added, "I was astonished when I received questions on the types of products and services the people of Kuala Mai have.

"This shows that they have plenty to offer to the Government in terms of business."

The first such briefing held at the MID, its manager, Nazihah Abdullah felt it was timely for the kampong to have such an event.

"Since this MID was appointed as an ePerolehan agent under the Ministry of Rural and Regional Development, we received encouraging response on the system's usage, thus, the briefing was important to those who register and access the web-based application here," Nazihah said.

Organised by Noorhidayat Salman of ePerolehan Unit, 25 participants attended the briefing that began at 8am and ended at 5pm.

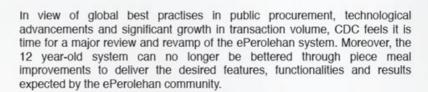




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## *Next***Gen** ePerolehan

CDC preparing for the next step beyond for ePerolehan system



Hence, the Next Gen eP system is to be designed from the ground up to address the requirements and overcome the limitations of the current application.

The new implementation will embody global best practises, latest technological advancements and business operating processes.

CDC believes that with the Next Gen eP, it is still the right partner for the Government due to its unique experience and understanding of the latter's procurement operations.

Furthermore, the new system will be delivered with a business driven approach that will ensure the full achievement of the Government's procurement principles outlined in the Government Transformation Program (GTP); especially in the areas of public accountability, transparency, value for money, openness and fairness of the procurement process.

following four main pillars to deliver world class e-procurement program for the Malaysian Government:

- i. Global Best Practises in Public Procurement
- ii. Advancement in Technology
- iii. Growth in Transaction Volume
- iv. ePerolehan System End of Lifecycle

Additionally, six areas of global best practises are taken into consideration for the Next-Gen eP are:

- a) Strategic Value Creation
- b) Collabarative Procurement
- c) Supply Chain Process Optimisation
- d) Cross Category and Process **Flexibility**
- e) Seamless End-to-end System Integration
- f) Enhanced Transparency and Compliance

The new system will be grounded by the In short, the Next Gen eP will address the shortcomings of the current system that was designed and built based on the needs specified during the early inception of the project in the late 1990s. With the rapid advancements in technology, the current ePerolehan architecture does not have the flexibility or capacity to cater to future requirements or business needs which were not envisioned during the early stage of the project.





#### TECHNOLOGY UPDATE

## Technology enhancing Ministry Contract module of ePerolehan



CDC is rolling out an enhanced version of its Ministry Contract (MC) module of the ePerolehan system soon. Expected to be ready sometime in April, the new version will be simpler to navigate and a lot more user friendly.

To achieve this, the Technology team started the ball rolling by conducting a workshop last 30 January to determine the areas that needed to be improved. At the end of the meeting, five main areas earmarked for redevelopment were:

- 1. Ceiling Value to be more compliant to the Government's requirements and flexible in nature.
- 2. Performance Bond to be more flexible for the end-users
- 3. Contract Creation screen redefined to be more accurate
- 4. Contract Administrator improved to be sleeker
- 5. Progressive Payment redeveloped for easier maintenance by end-users

At the time of writing, the Technology team, overviewed by Aziz Arshad and led by Lilian Hillary Kerrish and Mohd Sufian Hussein are already at the advance stage of the redeveloping the MC module. At the rate they are working right now, the module is online for roll out in April.

According to Lilian, the work they are doing is critical as the module currently is already performing at its maximum capacity and needs improvement.

"Users needs change as time changes and we need to keep the module updated constantly so that's why we need to roll out the enhanced version. Furthermore, the users want a simpler module that mimics the manual LO generation to avoid confusion," Lilian told CDC eBytes.

CDC also have head of CSM, Norhisah Mad Nor and Miguaty Adam of ePerolehan Unit to thank for their cooperation in the enhancement efforts of the MC module.



The month of April is a busy one for eP Centre as CDC is opening a new service centre in Melaka and relocating the one in Ipoh, Perak to a bigger space.

The new eP Centre in Melaka is located at Taman Tasik Utama, Ayer Keroh, in the vicinity of the Melaka International Trade Centre (MITC). It is due to operate in April this year.

Due to the increased business in Perak, CDC is upgrading and relocating our eP Centre in Ipoh. The existing office at Bangunan Persekutuan is shifting to a bigger and more comfortable space nearby.

The new office, to be located at Greentown Square, less than a hundred metres from the existing location will have better facilities. Like the eP Centre in Melaka, it is expected to be fully operational in April; and have training and dining areas when needed.

Ipoh will also see an increase in number of staff from the current two, to three persons and the setting up of a back-office to smoothen operations.

#### Training for Suppliers by ePc

Suppliers who want to be proficient in using the ePerolehan system can now get the skills from trainings conducted at selected ePerolehan Centres throughout the nation. The courses offer great value and savings to those who chose to attend.

Conducted by qualified trainers, there are four different training packages offered to suppliers that will benefit them when they are eP enabled. The packages offered are as follows:

For ePCs in the Kelang Valley, Kota Kinabalu, Kuching, Kuala Terengganu and Alor Setar:

For ePCS in Pulau Pinang, Ipoh, Johor Baharu, Kuantan and Kota Bharu

	(RM)	PACKAGE	DETAILS	PRICE (RM)
DIRECT PURCHASE (DP) + QUOTATION AND TENDER COURSE Free Catalogue Creating Course Free Additional Participant Free Catalogue Space Discount 10% for 1 unit of ePXS	RM 1129	А	DIRECT PURCHASE (DP) + QUOTATION AND TENDER COURSE Free Catalogue Creating Course Free Additional Participant Free Catalogue Space Discount 10% for 1 unit of ePXS	RM 1529
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DIRECT PURCHASE (DP) + QUOTATION AND TENDER COURSE Free Catalogue Creating Course Free Additional Participant	RM 950	С	DIRECT PURCHASE (DP) + QUOTATION AND TENDER COURSE Free Catalogue Creating Course Free Additional Participant	RM 1350
NEW APPLICATION FEE/MOF LICENSE RENEWAL Discount 10% for 1 unit of ePXS	RM 629	D NEW APPLICATION FEE/MOF LICENSE RENEWAL		RM 629
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## PUNCAK HARTANAH INTELEK SDN BHD (PHISB)



#### FACILITY AND BUILDING SERVICES





Wisma Amtek is getting better by the day, thanks to PHISB efforts in improving the building's facilities. The fifth floor, for instance, now has a 20 horsepower air-conditioning system to keep us cool even when in a heated meeting.

Still on the fifth floor, it now houses a training room that could fit some 60 persons at any one time. Measuring 8,600 sq. ft. it could be divided into three smaller rooms when needed.

Open for rental to the public, it is RM75 nett per person a day complete with three meals, however for space only, it is RM35++ per person.

Security of the building is further enhanced with the installation of Closed Circuit Television (CCTV) cameras at strategic locations around the building beginning February.

Now at the testing stage, it is expected to be fully operational sometime in March.

More on security, the basement staffs parking has already seen a barricade built; this is to ensure no unauthorised persons could park in the area. To work with the current issued access card, entry is granted to those with valid permission only. The system is also expected to see operations in March.

Also beginning in March, PHISB is making external structure crack repairs on Wisma CDC. The exercise is expected to complete in four to six weeks

Last month, the building and facility services unit completed the installation of a new access card system for our CDC office at Cyberview Villas and Office Complex. PIHSB also upgraded the air-conditioning system at the Helang block to better cool the servers there

PHISB Head of Department, Mustapha Sulaiman assures that the on-going works are for the betterment of our building.

"Overall, we want to provide a more comfortable and secure premises for us to work in. We are sure after all the works are done, we will have a more conducive working environment and be even more productive," Mustapha said.

## CCC staff updates



Did you know that Lilian Ang (SCA) has a grommet implanted in her ear? No, it's not a hearing aid. Her hearing is just fine thank you very much! It's actually a

device to treat her Vertigo.

Want to know more about the grommet?, look it up on the internet.



#### **Technology Division has moved!**

When : 2 March 2012 Duration : Up to 2 months

Why : 1st floor to be renovated.

Next steps: After completion of renovation, the technical team will move back to the 1st floor, while the Next Gen-eP team will remain at the 6th floor.



LIGHTEN YOUR LOAD

EXERCISE

**AVOID SMOKING** 

RESTRICT YOUR SLEEP

**EAT FOR ENERGY** 

USE CAFFEINE TO YOUR ADVANTAGE

LIMIT ALCOHOL

**DRINK WATER** 

# CREATIVE IDEAS?

#### Make the challenge a compelling one.

You want people to be engaged right from the start so set out clearly what you want to achieve and why it is important to you, the team and the organisation.

#### Invite a diverse group.

Ideally you want people close to the problem and some that are outside of it. In particular ask for managers that deal with customers and partners so you have an external voice.

#### Set some pre-work.

You start to get people involved and thinking about the challenge and they might just come up with a new idea. Randomly assign an unrelated business or brand to each person and ask them for at least one idea they we can borrow, adapt or learn from.

Ask each person to bring along a Business-as-Usual, a Different and Radical idea.

This expands the range of ideas and in the first few ideas if you have 10 people, you already start with 30 ideas!

#### Select a venue that is appropriate to the challenge.

Try and be as creative about the venue selection as you can. This will help you enhancing the agendas that will be discuss.

#### Evaluate as you go.

Don't leave evaluation until the end. Sometimes you run out of time which is a shame and by evaluating as you go you can sort out the high potential ideas and spend more time developing these.

#### Vary the pace.

Accelerating the pace at which the individual and group works can unlock greater creativity and stop filtering.

#### End with an Action

Too many brainstorming sessions end with a bunch of ideas that someone has to go and make sense of. But the real goal of these types of sessions is to solve a problem rather than just create ideas for ideas sake. You want participants to leave the session feeling engaged, energised and they have a clear view of what needs to be done, by whom.

Happy Brainstorming.



#### LIFESTYLE







The new iPad, the iPad 3, the new iPad 3... call it what you want, but it's a device that from the outside looks remarkably like the iPad 2 but with an overhaul on the innards.

The question most people ask us when it comes to the new iPad is: what's different from the old one?

Well, in this case it's pretty easy: there's a Retina Display that makes everything looks superbly crisp, an updated A5X processor bringing quad-core graphics and a 5MP camera on the rear with a VGA sensor on the front.

Oh, and the iPad 3 is also the device that brings iOS 5.1 to the masses (well, it's also on the likes of the iPhone 4S and iPad 2 as well, but hey, we're not reviewing those today, and you don't really care unless it's a new iPad.)

The design of the new iPad 3 isn't really anything different from the original duo from Apple's tablet range. Actually, while we're thinking about it, it looks almost identical to the iPad 2 – to the point you'd struggle to tell them apart when turned off.

However, in the hand, there's a little bit of a difference, especially when it comes to the weight. The new iPad is nearly 60g heavier than the previous iteration, and while it's not terrible, it does add a little arm strain during a marathon movie session.

Before we get onto all the normal insight over the frame of the new iPad, it's worth talking about the main feature: the Retina Display.

Apple has packed a huge amount more pixels into the 9.7-inch screen -  $1536 \times 2048$  to be exact. However, despite the fact that the Cupertino brand makes a big thing about the 330 PPI density of the iPhone 4, we're looking at a screen that's technically a lot less sharp than its smartphone brethren - around 264PPI.

Apple has got around this fact by stating that the screen is meant to be held at 15 inches from the face, rather than the 10 inches the iPhone is supposed to from your eyes, and as such the sharpness is the same.

Given the fact the term 'Retina Display' really isn't a legally binding term, we don't care. What matters is the effect - and it's one of the most impressive we've seen on a tablet to date. If someone took an iPad, printed out a really hi-res image of an iOS system and stuck it on the front, we'd struggle to tell the difference - it's superb, and even squinting up close you'll be hard pushed to notice any pixelation.







## Viva Home, your one-stop home furnishing centre

Viva Home Shopping Mall is an integrated one-stop centre where home enthusiasts can take pleasure in finding all their home needs in one place. Whether you are decorating a new home, renovating an existing one or simply looking to fill it with fun and flair, Viva Home offers everything you need under one roof.

With every inch of the home catered for, Viva Home Shopping Mall also offers a complementary mix of entertainment, lifestyle and F&B outlets to cater to everyone.

Location:

VIVA HOME SHOPPING MALL No.85, Jalan Loke Yew, 55200 Kuala Lumpur.

So, next time when you feel the urge to get a new sofa, light fixtures or even catch the latest movie, do drop by Viva Home Shopping Mall!



### FUN& GAMES

### word search

ASKED CARE CLOTHE COMPLETELY DANCE DOWN EAST FIGURES HOPE MEDIATE ITSELF LATE LINE START SUPPLY WAY

## SURPRISE GIFT TO BE WON!

The first 10 people to submit their correct Sudoku & Quiz answers to us via email at

cdc.news@commercedc.com.my with their details (full name and contact number) will receive a surprise gift from us.

### **HURRY NOW!**

### **SUDOKU & QUIZ**

Our Executive Chairman, Tuan Syed Azmin Syed Nor signed the Corporate Integrity Pledge (CIP) at the side-lines of the National Procurement Forum for the Public and Public Sectors on 14 February 2012. Name the attributes CDC chose to define our integrity pledge.

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